

# General Tour Conditions

## Reservations & Payment

Reservations are confirmed upon receipt of a non-refundable \$75 per person Deposit/Confirmation fee. Airline tickets must be issued at the time of airline reservation confirmation. Balance for hotel and ground services is due at least 45 days prior to departure via bank deposit at Citibank or Wells Fargo. For Carnival, Reveillon or other special events, full payment is required upon confirmation and is non-refundable.

## Passports & Visas

Passengers are responsible for obtaining necessary travel documents such as valid passports and visas. Children of Brazilian parents may require a Brazilian passport, and if travelling with only one parent, a legalized authorization letter from the other. Please contact Brazilian Consulate for complete details. Brazil and Argentina currently waive visas for U.S. Citizens visiting for tourism. Requirements for citizens of other countries differ. Please verify visa requirements directly with the consular websites of the countries you will visit.

## Travel Documents

Travel documents will be delivered approximately three weeks prior to departure. Documents will include travel itineraries, e-tickets, receipts and vouchers for hotel and ground services, and the Discover Brazil Guidebook covering detailed information on the areas to be visited.

## Baggage

Baggage restrictions are determined by the type of airline ticket issued. Please visit your airline's website for complete details, based on your ticket. In general, one carry-on handbag and one piece of checked luggage are allowed. Checked luggage may not exceed 62 inches in combined length, width and height, nor weigh over 50 pounds.

## Cancellation

Discover Brazil Tours charges a \$150 fee per passenger to process hotel and ground refunds. In addition, hotels and ground service companies may charge their own fees. Hotels usually charge one room night if cancelled less than 72 hours prior to check-in. Hotel and ground arrangements for special events such as Carnival and Reveillon are non-refundable. Unused portions of tours are not refundable. Cancellations due to reasons beyond the control of DBT will be considered for refund only to the extent that DBT can retrieve money back from suppliers, up to 3 months after the trip would have operated. Airline tickets are non-refundable unless otherwise specified. Discover Brazil Tours charges a fee of \$100 per passenger to process airline ticket refunds. In addition, airlines will charge their own fees.

## Travel Insurance

Discover Brazil Tours, Inc. acts as passenger's agent to travel providers (airlines, hotels, ground services). We recommend the purchase of travel insurance to cover your travel arrangements. Visit our website and click Travel Insurance for policy information and pricing.

## Health Requirements

Compliance with governmental requirements regarding Covid testing and vaccination is the responsibility of the passenger. Visit [www.cdc.gov](http://www.cdc.gov) for latest details. Health issues are passenger's responsibility. Consult your physician, the Brazilian Consulate and the US Centers for Disease Control for up-to-date information.

## Tour Prices & Hotel

Prices are low-season, per person, and exclude special events, unless otherwise noted. Hotel room grades are run-of-the house. Hotel rates are based on wholesale contracts, not hotel rack-rates which may differ from contract rate. Guaranteed rates of confirmed reservations are based on exchange rates, hotel & ground tariffs, seasonality and taxes applied by suppliers at the time of a specific confirmation, and may differ from the rate shown on printed material or web site.

## Not Included

Not included are excess baggage charges, meals other than those specified, tips to guides, drivers or bellboys, any item of a purely personal nature, any item not specifically mentioned as included, or any expense resulting from passenger's deviation from tour.

## Responsibility

Passenger agrees that the responsibility of Discover Brazil Tours, Inc., of Miami, Florida (hereinafter referred to as DBT), is strictly limited. DBT arranges with airlines, hotels, ground transport companies and other independent firms, as agent, to provide passengers with travel services. While DBT takes great care in selecting suppliers, we do not control them and therefore cannot be responsible for their acts or omissions or those of their employees, agents or representatives. DBT will not be responsible for any act or omission, error, delay, loss, accident or injury to you or those traveling with you, caused by the neglect or default of any company or person engaged in providing services for which tickets or vouchers are issued, including the service of any hotel, restaurant, night club, or train, vessel, carriage, aircraft, motorcoach or any other conveyance. Neither will DBT be responsible for the expense, inconvenience or injury caused by conditions beyond its control including, but not limited to, hotel or airline overbooking, late arrival or departure of conveyance, delays, strikes, defects in vehicles, breakdown in equipment, accidents, sickness, weather conditions, theft, terrorist acts, changes in itinerary or schedules, unsafe conditions and dangers, or passenger's failure to obtain required documentation. Purchaser agrees to pursue any recourse directly with the supplier, even if DBT was the credit card merchant. DBT has no liability for supplier's failure to honor future trip credits. The right is reserved to withdraw any or all tours or to vary itineraries and substitute components of tour programs should conditions warrant; also to decline to accept or retain any passenger as a member of the tour. The payment of the required deposit or partial or full payment for a reservation on a tour constitutes consent by purchaser on behalf of entire party, to all provisions of the conditions and general information contained herein, and creates a binding agreement.